

Patient's Bill of Rights

The rights of our patient include, but are not limited to, the following:

- **The right** to receive services without regards to age, race, color, sexual orientation, religion, marital status, sex, national origin or sponsor.
- **The right** to consideration, respect and full recognition of his/her dignity and individuality, including the right to privacy in treatment and the care of his/her personal needs.
- **The right** to information from a physician regarding his/her medical condition (unless contraindicated and documented by physician in medical record), and the right to participate in the planning of his/her treatment.
- **The right** to refuse treatment after being fully informed of the consequences of such refusal.
- **The right** to refuse participation in any experimental research.
- **The right** to be fully informed regarding all planned procedures, the risks of such procedures, and the alternatives available, in order to give informed consent prior to any non-emergency procedure/treatment.
- **The right** to the confidential treatment of his/her personal and medical records, and the right to approve or refuse their release to any individual/organization outside of this facility, except required by law or a third-party payment contract.
- **The right** to access his/her medical record.
- **The right** to be informed of provisions for off-hour emergency coverage.
- **The right** to express complaints/concerns/grievances about care and services and recommend changes in services or policies, without fear of reprisal; to receive a written response, if requested within 30 days; and if still not satisfied the right to complain to the New York State Department of Health's Office of Health Systems Management.