

NYC –Metro Physician Services PC

Patients' Responsibilities

- The statement of Patient's Responsibilities was designed as a component to the Bill of Rights in an effort to encourage patients to participate in their own health care and treatment. Parker believes that a mutual understanding of the Patient's Bill of Rights and Responsibilities will result in more effective delivery of health care services.
- Parker At Your Door requests patients to:
- Provide accurate and complete information about your past illnesses, hospitalizations, medications, and other matters relating to your health and to answer any questions concerning these matters.
- Understand your health problems and treatment to your own satisfaction and to ask if you do not understand.
- Provide information to your physician/health care team about unexpected results of treatment or changes in an expected course of treatment.
- Participate in your health care planning by talking openly and honestly about your concerns with your physician and other health care professionals.
- Cooperate with your physician and other health care team in carrying out your health care plan.
- If communication is a problem (i.e., mentation, aphasia, language) please be accompanied by a family member or someone who is able to assist you with communication.
- If you need to cancel your appointment please call at least 24 hours prior to the appointment date.
- Provide information relating to insurance and other sources of payment. Please make arrangements to meet your financial obligations by maintaining active Medicare. If necessary, call the Parker at Your Door Care at (718) 289-2606 to receive assistance in maintaining/obtaining Medicare.